



## **Aralab Quality Policy**

Aralab aims to provide customers with equipment, services and technical support to obtain their total satisfaction regarding all aspects of equipment quality and performance, as well as after-sales support.

To achieve its objectives, Aralab focuses on the satisfaction of multiple stakeholders and in promoting a relationship of trust with its Customers in order to:

- Clearly identify the objectives and requirements of the Customer;
- Implement advanced technological solutions that ensure, in a proven way, a better performance and usability;
- Promote the continuous improvement of the products it manufactures;
- Ensure preventive and corrective maintenance of supplied equipment, using the appropriate and necessary means for each service, in accordance with the internal rules of the Customer.

Aralab is committed to the motivation and development of the capabilities, initiative and creativity of its Employees as a way to foster their positive involvement in the company's objectives. It also establishes mutually beneficial partnerships with its main suppliers in a constant search for the quality of the products and services it acquires, as well as in the joint development of new products.

Through these principles, Aralab's Management is committed to complying with the requirements established by the Quality Management System, as well as any legal and other necessary requirements. It also commits itself to continuously improve the effectiveness of its Quality Management System to increase the overall efficiency of the organization.